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## Clinical Interests

Patient safety, patient experience, and creating systems that promote quality. Measuring outcomes so you have some way to know whether what you are doing works.

## Research Interests

Patient safety and satisfaction, quality improvement, organizational development and ambulatory clinical outcomes.

## Education

1981 Bates College, Lewiston, Maine, Bachelor of Arts, History

1984 University of Colorado School of Nursing, Bachelor of Science, Nursing

1993 University of Colorado School of Nursing, Master of Science, Nursing Administration

## Professional Memberships

September 2002–2011: Board of Directors, Peer Assistance Services, Inc.

2005-2009: President, Peer Assistance Services, Inc.

Member, Colorado Organization of Nurse Leaders

## Awards & Recognition

February 2013: Founders Award Recipient, Peer Assistance Services, Inc.

## Publications

1993 Chern, I., Brent, J., Slattery, J., Ritvo, J., Kalhorn, T., Gomez, H., Downing, J., Johnson, R., & Roberts, D. (1993). Is it safe to give acetaminophen to alcoholics? A metabolic study. Veterinary and Human Toxicology, 35(4). 365.

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## Locations

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