

# Welcome to National Jewish Health (or welcome back!)

Our top priority at National Jewish Health is protecting the health and well-being of our patients, visitors, research participants and staff. All clinical research operations are carefully following CDC guidelines and recommendations for COVID-19 safety. Please note that COVID-19 patients are cared for in separate, dedicated units. Here are the answers to some frequently asked questions about visiting our medical campus.

## Coordinator call and prescreen



Your study coordinator will contact you before your visit for a pre-screening interview. This interview will include standard questions about any potential exposures to COVID-19 or symptoms you are having. **IMPORTANT:** If you or the individual accompanying you are having symptoms on the day of your visit, please contact your coordinator to reschedule your visit. Please note that if you arrive to National Jewish Health with symptoms, the study visit will be postponed. Your study physician or primary care physician may be able to order COVID-19 testing and you will be directed to the testing area.

## Parking



It is important to know that we are constructing a new Center for Outpatient Health. To accommodate construction, we have had to change the way you park at National Jewish Health. We encourage you to use the free (no payment, no tips) valet parking service. Please note that valet parking attendants wear masks and clean hands with hand sanitizer after parking each car. You can also visit our website to learn about self-parking - with either a short walk or optional shuttle service to the front entrance.

## Visit Timing & Waiting



Study visits will be scheduled to minimize overlap with visits of other participants and also minimize wait times

## Screening and Safety



All clinical research staff and providers are required to wear masks and other personal protective equipment, and our facilities are continually cleaned using enhanced sterilization procedures. You may have only one visitor accompany you to appointments. Please bring your own face masks to wear (cannot be a bandana or scarf, but can be a cloth mask). All research participants and visitors will be verbally screened before entering the building. Once you clear the verbal screening, you and your visitor will be given a sticker for the day to let staff know that screening has been performed. When you arrive on the clinical research unit, you (and your visitor) will have your temperature checked. If you (or your visitor) has a temperature >100.4, your visit will be rescheduled.

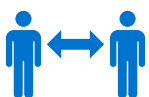
Please note that navigating parking and screening will take extra time so please plan accordingly. Once through screening, please contact your study coordinator so that you can discuss where to meet.

## Procedures



Some procedures will be performed differently for your safety. All procedures will be conducted according to current institutional guidelines.

## Physical Distancing



The number of people in the research area will be limited and study teams will encourage a 6-foot physical distance. A team member may need to be within 6 feet of you during a visit, but will wear protective equipment and minimize the amount of time as able.

Please don't hesitate to contact your coordinator with additional questions/concerns. We look forward to seeing you at National Jewish Health!