

Optimizing Management of Idiopathic Pulmonary Fibrosis through Effective Healthcare Provider-Patient Communication:

A Sustainable, Interdisciplinary Performance Improvement & Quality Improvement Initiative

Genentech Request #G-45021



IPF Website Phase II Results



Patients & Visitors | Giving | For Professionals

Doctors & Departments Clinical Research & Science

Education & Training

// Conditions // Idiopathic Pulmonary Fibrosis (IPF) // Idiopathic Pulmonary Fibrosis (IPF) Overview

Idiopathic Pulmonary Fibrosis (IPF) Overview

Make an Appointment

Ask a Question

Idiopathic Pulmonary Fibrosis (IPF) Overview

IPF: Symptoms

IPF: Diagnosis

► IPF: Management

► IPF: Stages

► IPF: Information for Caregivers

► IPF: Questions to Ask

your Doctor

► IPF: Lifestyle Management

IPF: Patient and Provider Resources

Search Conditions A-Z

Reviewed by Jeffrey James Swigris, DO, MS (September 01, 2017)

What is Idiopathic Pulmonary Fibrosis or IPF?

Interstitial lung disease (ILD) is a broad category of lung diseases that includes more than 200 disorders that can be characterized by fibrosis (scar) and/or inflammation of the lungs.

Despite an exhaustive evaluation, in many people the cause of ILD remains unknown. In these cases, the ILD is considered "idiopathic" (meaning of unknown cause).



What is IPF?

Prior to this project, there was not a specific webpage for IPF, there was only an ILD page. All IPF-related web content resulted from focus groups and surveys conducted from this QI project.

Living with Idiopathic Pulmonary Fibrosis (IPF)

Idiopathic Pulmonary Fibrosis (IPF) Overview

IPF: Symptoms

IPF: Diagnosis

▶ IPF: Management

▶ IPF: Stages

▶ IPF: Information for Caregivers

▶ IPF: Questions to Ask your Doctor

▼ IPF: Lifestyle Management

> Living with Idiopathic Pulmonary Fibrosis

Lung Disease

Living with chronic lung disease changes a person's life and requires adjusting to a new way of being in the world. You may have been physically active your entire life, and now that you have Idiopathic Pulmonary Fibrosis (IPF), you may find that you can't do things you once enjoyed. You may feel slowed down and less spontaneous. You may feel selfconscious about not being able to keep up, being on oxyger or having a chronic cough. You may be reluctant to go out in

These are common emotions for people with IPF. It is normal to feel angry, afraid, sad, depressed, guilty, stressed

and frustrated with all of the changes. You will be better off if you allow yourself to feel all of these things, even when it is uncomfortable. Using the support of others will help you feel stronger and less alone in dealing with the challenges of IPF. Adjusting to an illness is a process and will not happen overnight. Be patient with yourself. Learn more about your disease and how to make lifestyle adjustments that can help maintain your quality of life.

Featured Stories



How Palliative Care Services Can Help Individuals with Chronic Conditions



Advance Directive: Tools for Communicating Your Health Care Wishes

Read more



Traveling with Oxygen Read more

Read more



Materials Phase II Results

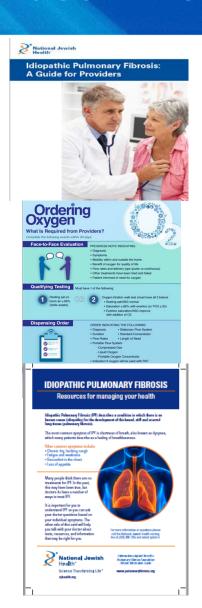
Healthcare Provider Resources

Were developed according to findings of focus groups and surveys.

IPF Provider Resources

To order a comprehensive toolkit of all IPF educational resouces listed below, please <u>email us</u>.

- •<u>Idiopathic Pulmonary Fibrosis: A Guide for Providers</u> (PDF brochure)
- Ordering Oxygen (PDF Infographic)
- •<u>IPF Health Checklist</u> (PDF brochure)

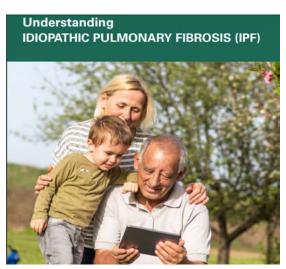




Materials Phase II Results

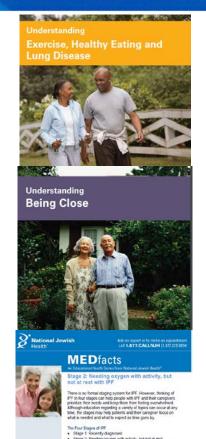
Patient Resources

Were developed according to findings of focus groups and surveys.



Med Facts Stages of IPF:

- Stage 1 IPF: Recently Diagnosed (PDF brochure)
- Stage 2 IPF: Needing oxygen with activity, but not at rest (PDF brochure)
- Stage 3 IPF: Needing oxygen 24 hours a day, with activity, at rest and during sleep (PDF brochure)
- Stage 4 IPF: Advanced oxygen needs (needing high-flow oxygen or when a lightweight, portable delivery system is unable to meet a patient's needs) (PDF brochure)
- Advance Directive (PDF brochure)
- Palliative Care (PDF brochure)
- On the Go with Oxygen (PDF brochure)
- Transtracheal Oxygen (PDF brochure)





Materials Phase II Results

Caregiver Resources

Materials for caregivers weren't initially planned as part of this initiative, but results from surveys and focus groups demonstrated a great need.

Nationa Health	National Jewish Health' MI				EDICATION TRACKER			
column to communica						provider at each visit. Put a c ns are working.	heck mark (✔) in the last	
Name:				Date of Birth:				
Pharmacy Name:				Pharmacy Number:				
Allergies:								
Medication	Amount	Time Taken	Purpose	Date Started	Date Stopped	Side Effects	Reponse to Medications	
		Morning Afternoon Evening Bedtime						

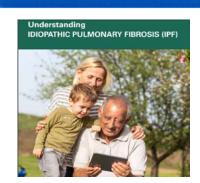
<u>Understanding Exercise</u>, <u>Healthy</u>
 <u>Eating and Lung Disease</u> (PDF)
 <u>Understanding Being Close</u> (PDF)

Understanding Booklets

- The Caregiver Journey: A Guide for IPF
- •IPF Medication Tracker Tool (PDF)
- •IPF Questions to Ask your Doctor (PDF)

Understanding IPF (PDF)

•<u>Four HO</u>2PES (PDF)







Four	HO	DE

left behind. W	raf do you hop	e using suppl	ster stamino, ti emental oxyge	n will do for you?
hope #1:				
hope #2:				
hope #3:				



Staying Active on Oxygen Phase II Results

"Dealing with supplemental oxygen 24/7- tubes, tanks, machines – do I have enough? Will I have enough? Can I carry it?" – Patient Respondent

A strong theme found in the qualitative data from the patient survey was a need for educational resources related to supplemental oxygen. In response to concerns voiced in the patient/caregiver focus groups, the following infographics and videos were created.



1.877.CALLNJH (1.877.225.5654)

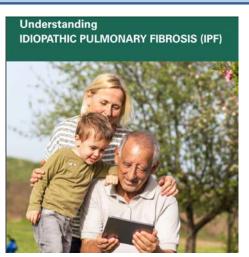






Educational Materials Phase II Results

An informational booklet designed directly from feedback received in the patient and caregiver focus groups and surveys. The booklet emphasized what to expect after diagnosis and a Four Stage disease trajectory was created with correlating questions to ask your provider at each stage.



Understanding IDIOPATHIC PULMONARY FIBROSIS (IPF)

An educational health series from National Jewish Health®

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IPF Stages Phase II Results

On both the focus groups and surveys, patients and caregivers indicated that their top educational need related to what to expect after diagnosis. In order to facilitate understanding of disease progression, four stages corresponding to increasing oxygen needs was created with questions to ask your provider at each stage.

MEDfacts

An Educational Health Series From National Jewish Health®

Stage 1: Recently diagnosed with Idiopathic Pulmonary Fibrosis (IPF)

There is no formal staging system for IPF. However, thinking of IPF in four stages can help people with IPF and their caregivers prioritize their needs and keep them from feeling overwhelmed. Although education regarding a variety of topics can occur at any time, the stages may help patients and their caregiver focus on what is needed and what to expect as time goes by.

The Four Stages of IPF

- Stage 1: Recently diagnosed
- Stage 2: Needing oxygen with activity, but not at rest
- Stage 3: Needing oxygen 24 hours a day, with activity, at rest and during sleep
- Stage 4: Advanced oxygen needs (needing high-flow oxygen or when a lightweight, portable delivery system is unable to meet a patient's needs).

Stage 1: Recently diagnosed

What should I focus on when I am recently diagnosed? When you are diagnosed with IPF you may want to:

- Partner with your pulmonologist to develop and individualize your action plan.
- Learn about IPF, including the symptoms, treatment and
- prognosis.
- Live a full life with IPF through:
 - Regular exercise. Stay active. Physical exercise is the most important thing you can do for yourself.
 - Healthy eating
 - o Rest
 - Support from others
- · Consider joining a support group in your area.
- If you smoke, work with your doctor on quitting smoking.
- Think about what you can do to avoid infections.
- Begin thinking and talking about advance directives.

IDIOPATHIC PULMONARY FIBROSIS

Resources for managing your health

1. Upon Diagnosis

- a. What treatment is available to me and how will it impact my quality of life?
- b. What should my caregiver and I expect as my disease progresses?
- c. Are there any support groups available for me to connect with fellow IPF patients?
- d. Are there good websites that provide helpful, reliable information?

2. When oxygen is needed with activity

- a. Does staying active actually extend my life or does it just improve my quality of life?
- b. What resources are available to help me be active with oxygen? Can I travel with oxygen?
- c. Do I have the freedom to adjust flow rates based on how I am feeling or am I bound to the "prescribed" flow rate?
- d. Do I need to be extra careful when exercising when using oxygen or is it based on what I can tolerate?
- e. Do you recommend formal pulmonary rehab or self-initiated physical activity or both?

3. When oxygen is also needed at rest

- a. At what point should I consider the trans-tracheal procedure for my oxygen needs?
- b. Do I need to be careful about physical activity?
- c. Am I a candidate for a lung transplant? If so, what do I do?

4. When advanced oxygen is needed

- a. What is the normal life expectancy at this point?
- b. What palliative care resources are available?
- c. At what point is it time to say goodbye? How much input should I accept from my loved ones?

Materials were developed through a partnership between National Jewish Health and PVI, PeerView Institute for Medical Education.





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Evaluate, Educate, Disseminate

Phase III Results



The newly created IPF website was launched in November, 2017 and saw a tremendous increase in page views from January 2018 through November 2018. In particular, the IPF Stages page received a notable 42% increase in page views during this timeframe highlighting its value to patients and caregivers.

Webpage views by section

	Jan- May	June-Nov.
	2018	2018
IPF Program	1,257	1,379
IPF Overview	725	535
IPF Stages	693	1647
IPF Symptoms	223	196
Questions to ask		
doctor	182	246



Evaluate, Educate, Disseminate

Phase III Results

Podcast, Slide Set, Practice Aid, Print Transcript downloads and SlideShare views

In order to share the findings of the mixed-methods research and the solutions developed at NJH, an accredited, on-demand enduring activity was developed and disseminated to IPF treaters throughout the U.S. In this activity, Dr. Swigris highlights areas of care variation that were identified throughout the initiative.



Optimizing Management of Idiopathic Pulmonary Fibrosis Through Effective Healthcare Provider-Patient Communication: Insights From an Interdisciplinary Quality Improvement Initiative at NJH Jeffrey James Swigris, DO, MS Associate Professor Director, Interstitial Lung Disease Program Division of Pulmonary, Critical Care and Sleep Medicine Department of Medicine IMPACT - ENGAGEMENT National Jewish Health Denver, Colorado >15.600 patient visits per month **Engaged Learners** This activity is supported by an educational grant from Ge Other Nursina **HCP** Pulm (5%)1.236 74% 21% Additional Activity Interactions*