How to Get Your COVID-19 Test Results

Results will be available to you in a secure, online account and will be sent to you by mail.

Results for Adults (18 and older)
1. In most cases, you should automatically receive an email to activate your secure, online portal account. Click the link in this email to complete account validation.

   If you do not receive an email to create a portal account within 24 hours of testing, visit njhealth.org/newaccount.

2. You will receive an email notifying you that you have test results when they are available in your account.

3. Log in and view your COVID-19 test results.

Results for Another Patient (Children, those with caregivers, etc.)
Access to additional patients must be under an authorized representative’s (parent, guardian, etc.) account. The authorized representative account is created first, and then others may be added.

1. In most cases, parents/guardians will automatically receive an email to activate their secure, online portal account.

   If you do not receive an email to create a portal account within 24 hours of testing, visit njhealth.org/newaccount.

2. Once your parent/guardian account is created, you will add additional patients to your account by logging in and visiting the My Account section. Click Add Patient to Account and select “They received a COVID-19 test.”

3. You will receive an email notifying you when patients in your account have test results when they are available in your account.

4. Log in and view the COVID-19 test results.

Additional Information & Care
For additional information on your results, please visit njhealth.org/antibodytestfacts. You may discuss these results with your doctor or by scheduling an appointment at National Jewish Health online or by calling 303.398.1355.

We are now seeing COVID-19 patients in our Acute Respiratory Clinics for adults and pediatrics. Same day or next day appointments are available, seven days a week. We also have opened a COVID-19 Recovery Clinic to address respiratory complications due to COVID-19. Visit njhealth.org/coronavirus for additional information.