



Advanced Diagnostic  
Laboratories

1400 Jackson Street  
Denver, CO 80206  
303.398.1339  
800.550.6227  
njlabs.org

June 7, 2024

Dear Valued Client:

**SUBJECT:** Collections Policy/ Inactivation of Account

National Jewish Health would like to thank you for being a valued client of Advanced Diagnostic Laboratories. We look forward to continuing that relationship and it is for this reason that we would like to inform you of our new past due payment policy, starting July 1, 2024.

When an account becomes 180 days past due, action will be taken to shut off services and send the account to collections. Sample(s) cannot be received or processed for testing until the account is brought current. This may affect stability, cause samples to be discarded, and delay results.

It is important to us that we maintain a high level of communication with our clients, and we are always here to answer questions about billing. The monthly invoices that are sent to you state the current amount due and any past due amounts. Please view your monthly invoices and pay any past due balances to avoid shut down of services. If the account is or becomes 180 days past due, action will be taken to shut off services and send the account to collections.

If you have any questions about this new policy, please reach out to us by phone or email, listed below. We have also provided our mailing address for payments to be submitted to.

**Please submit payment to:**

National Jewish Health  
Advanced Diagnostic Laboratories  
PO Box 17232  
Denver, CO 80217

**Questions:**

Call ADX Lab Billing 303-270-2882  
Email: [adxlabbilling@njhealth.org](mailto:adxlabbilling@njhealth.org)

This new payment policy will begin July 1, 2024.

Sincerely,

A handwritten signature in blue ink that reads "Lara Yourkin".

Lara Yourkin, MBA  
Executive Director, Advanced Diagnostic Laboratories  
National Jewish Health